

How to Radically Improve Email Performance NOW!

Speaker:

Jay Schwedelson

Founder SubjectLine.com & CEO Outcome Media

Today's Speaker: Jay Schwedelson

JAY SCHWEDELSON - who????

- President & CEO Outcome Media
- Founder of SubjectLine.com
- Served 8 Years: Board of Directors DMA
- Founded DMA's Original Email Council in 1998 Over 1000 Members
- Crain's Top 100 Industry Professionals (10 Years in a row)



Worldata executes over 40,000 Email, Online and Direct Marketing Campaigns on Behalf of Clients Each Year.

Demand Gen Experts: Email and Direct Mail. Database Growth and Data Hygiene/Improvement Specialists. We are the largest buyer of permission email media in North America.

Our research division, Worldata Research, provides free industry metrics based on these programs. Our email research is based on over 6 billion transmitted messages annually.

Apparently, we are all 'full of it'...

And we know it.





Think at a Glance

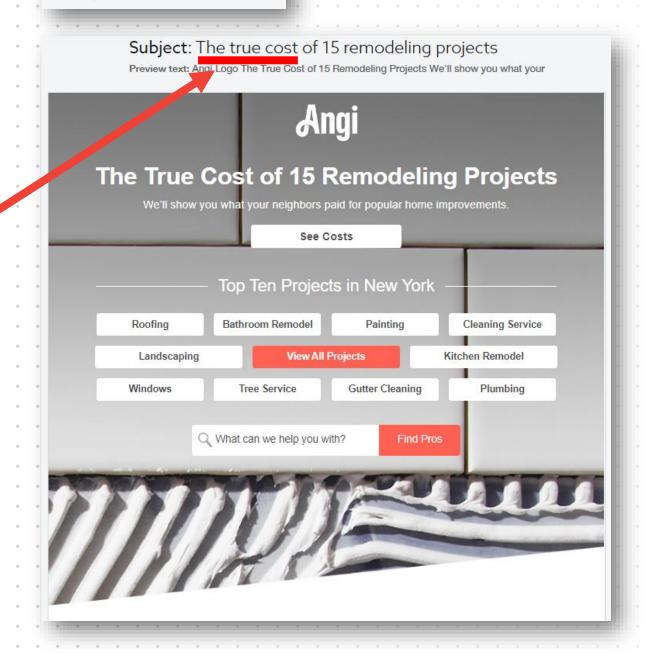
Debunking measurement myths

INSIGHTS & TRENDS

Separating fact from fiction to move your measurement forward

Targeted advertisements work because they increase the likelihood of interest from the audience receiving them. In fact, according to new research from Boston Consulting Group (BCG) and Google, two-thirds of consumers want relevant ads. But relevance comes with a catch. It requires advertisers to have some idea of who the recipient is, which requires data collection. And that raises concerns about privacy. The BCG/Google study also found that nearly half of the same consumers surveyed were uncomfortable sharing their data for the purpose of receiving personalized ads. Governments are paying attention, and Gartner predicts that by 2023, 65% of the world's population will

From Angi <angi@ce.angi.com>
Thursday, Apr 21st, 2022 at 10:04 am



Marketing Success is ALL About Being Current

> HomeAdvisor - Boca .	Inbox The True Cost of 15 Remodeling Projects - Jay, do you know wh
Demand Gen Report	Inbox What's The Real Cost Of Corporate Gifting? - Get your copy now
eMarketer FYI	Inbox The Real Value of Your Customer Data - Use data to maximize c
> Legacybox	Inbox Ends soon (for real) - You've got one more day! Save 45% 'til mid
> Tripadvisor	Inbox Real traveler POV inside - Get all the Durham must-knows.

Marketing Success is ALL About Being Current



Apple uses this tactic all the time

•	Apple News	Inbox Russian forces block aid to besieged city, the truth about the Great Resignation, and more - I
•	Apple News	Inbox HBCUs face wave of bomb threats, the surprising truth about metabolism, and more - Here
•	Apple News	Inbox The places you're most likely to catch COVID, the truth about night sweats, and more - Her

Be honest - what do you think of the shift to personalized marketing?





(i) If there are problems with how this message is displayed, click here to view it in a web browser.

>>> Forward to a Friend

In partnership with

moengage





Hi jay,

We want you to share your thoughts for our <u>Shift to Personalized Marketing 2022 Survey</u>, that we are conducting in partnership with Moengage.

. Wayfair	Inbox What Mom *really* wants The best gifts for all the mothers on your list	Apr 21
Marketing Insider G.	Inbox What Demand Marketing Really Means - View this email in your browser What Demand Mar	Apr 21
Design Within Reach	Inbox It's really ending: Don't miss the savings on Herman Miller! - Final day to save on Eames, N	Apr 20
Retail Dive	Inbox What do shoppers really want in 2022? - Discover the surprising answers in this new resear	Apr 19
Burger King	Inbox You really can have it all with the \$5 Your Way Meal! - Can't decide between all the tasty ch	Apr 14
Shutterfly	Inbox Yes, really: a Major CANVAS deal + complimentary shipping are waiting inside! - Plus, get	Apr 6
CMSWire Breakfast B.	Inbox Does Web3 Really Matter? Here's What Tech Leaders Say - The Latest Cus	
Leadership Training	Inbox Building High-Performance Teams that Really Work - Is Your Department	
Trueldentity	Inbox Is identity protection really important, Jay? - Next Step: get Dark Web Mon	
Old Navy	Inbox No, really! HALF-PRICE SHORTS - Earn points when you shop as a Navyist	
Apple News	Inbox What's Really Driving Vladimir Putin? - Good morning from Apple News. He	
Kim's Tech Tips & H.	Inbox Is Facebook really listening? Yes, and here's how to take some privacy back	
Old Navy	Inbox \$12 jeans + STOREWIDE SAVINGS (really!) - Get the goods in just 2 hours	
		20

Wayfair	Inbox What Mom *really* wants The best gifts for all the mothers on your list	Apr 21
Marketing Insider G.	Inbox What Demand Marketing Really Means - View this email in your browser What Demand Mar	Apr 21
Design Within Reach	Inbox It's really ending: Don't miss the savings on Herman Miller! - Final day to save on Eames, N	Apr 20
Retail Dive	Inbox What do shoppers really want in 2022? - Discover the surprising answers in this new resear	Apr 19
Burger King	Inbox You really can have it all with the \$5 Your Way Meal! - Can't decide between all the tasty ch	Apr 14
Shutterfly	Inbox Yes, really: a Major CANVAS deal + complimentary shipping are waiting inside! - Plus, get	Apr 6
CMSWire Breakfast B.	Inbox Does Web3 Really Matter? Here's What Tech Leaders Say - The Latest Customer Experienc	Mar 31
Leadership Training	Inbox Building High-Perform LAST 60 DAYS:	
Trueldentity	Inbox Is identity protection 'REALLY"	
Old Navy	Inhov No really! HAI E-PRIC	

Inbox What's Really Driving

Inbox Is Facebook really list

Inbox \$12 jeans + STOREW

Apple News

Old Navy

Kim's Tech Tips & H.

In Subject Line Increases Open Rates:

Business: 17%

Consumer: 19%

Shhh...I'm Clueless (please help me)



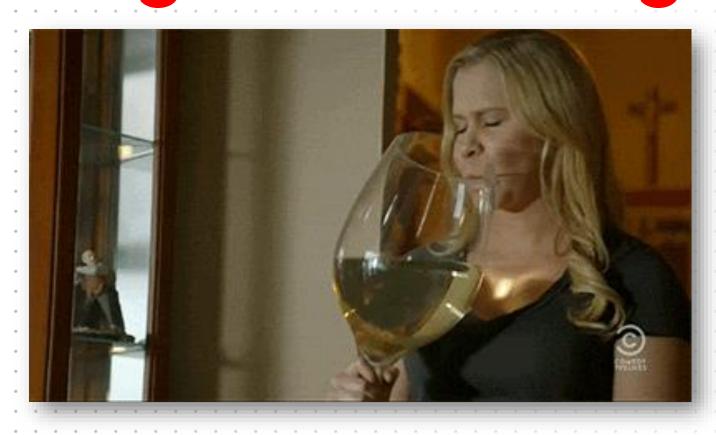
101 =

• •	• •		Poppin	Inbox PoppinSpaces 101: How to get started - We're here to help you every step of the way	10:00 AM
		D	Search Engine Journ.	Inbox SEJ Today: Small Business Marketing 101: Getting Started - Get the latest SEO, PPC, conte	Apr 19
• •		B	Dormify	Inbox college prep 101 ✓ - here's the ultimate checklist	Apr 19
• •	• •		CRM Bulletin	Inbox Customer Journey Measurement 101 [eBook] - Click here to view this message as a web p	Apr 19
• •	• •		PCMag Lab Report	Inbox Samsung Galaxy Book2 Pro 360, Reviewed / Working From Home 101 / The Best Smart St	Apr 16
•		•	Marketing Dive	Inbox [Ebook] SMS Marketing 101 - Marketing your customers will actually read. PODIUM Logo S	Apr 9
• •	• •	D	Leaders & Managers	Inbox Boss 101 for new managers - Don't Let Rookie Managers Make Rookie Mistakes Boss 101 f	Mar 28
• •	• •	D	Litmus	Inbox BIMI 101: Here's how to get started - Get to know the basics of BIMI, including why it matte	Mar 22
•		b	Retail Dive	Inbox [New Guide] SMS Marketing 101: Everything You Need to Get Started - A comprehensive g	Mar 1
• •		•	Flipboard Foodies	Inbox Plant-based eating 101 - Plus, a breakfast sweet potato and the best rigatoni you'll ever try	Feb 24
• •	• •		Mastering Finance	Inbox Basic business finance 101 - Mastering Business Finance Not a number-cruncher? You're n	Feb 23

101 =

 •	Poppin	Inbox PoppinSpaces 101: How to get started - We're here to help you every ste	PoppinSpaces 101: How to get started - We're here to help you every step of the way 10:00		
	Search Engine Journ.	Inbox SEJ Today: Small Business Marketing 101: Getting Started - Get the late	SEJ Today: Small Business Marketing 101: Getting Started - Get the latest SEO, PPC, conte		
 D	Dormify	Inbox college prep 101 🗸 - here's the ultimate checklist	***	Apr 19	
 *	CRM Bulletin	Inbox Customer Journey Measurement 101 [eBook] - Click here to view this m	essage as a web p	Apr 19	
	PCMag Lab Report	Inbox Samsung Galaxy Book2 Pro 360, Reviewed / W	TOODAY		
	Marketing Dive	Inbox [Ebook] SMS Marketing 101 - Marketing your cu	T 90 DAYS	5 :	
 B	Leaders & Managers	Inbox Boss 101 for new managers - Don't Let Rookie N 101'	n Subject L	ine	
 B	Litmus	Inbox BIMI 101: Here's how to get started - Get to kno Increas	es Open Ra	ates:	
	Retail Dive	Inbox [New Guide] SMS Marketing 101: Everything Yo	siness: 31%	, D	
	Flipboard Foodies	Inbox Plant-based eating 101 - Plus, a breakfast swee	sumer: 199	%	
	Mastering Finance	Inbox Basic business finance 101 - Mastering Business Finance Not a number		Feb 23	

How Our 'Win-Back' Program is Going...

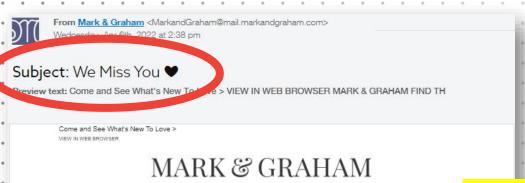


Will This Work? Sort of.



Remember me?

We Miss You...





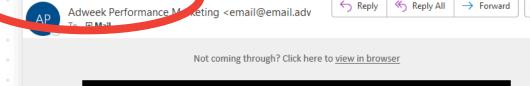
'REMEMBER ME'

Open Rate For 18 Month+

Non-Engaged:

Business: 3%

Consumer: 6%



ADWEEK

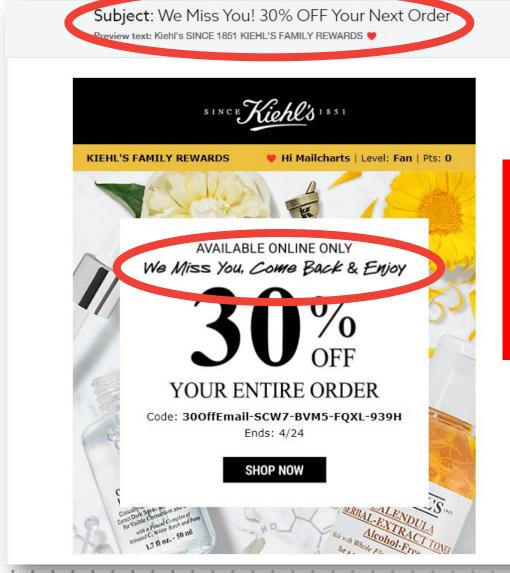
We noticed you haven't checked out any articles in a while, and so we wanted to show you a few top stories that you've missed with a free preview of Adweek+ content. Here's three stories you'll want to check out on the house:

- How QR codes made a comeback because of the pandemic.
- Why Airbnb was the top experiential marketer of the past year.
- How bedding companies are marketing better sleep.

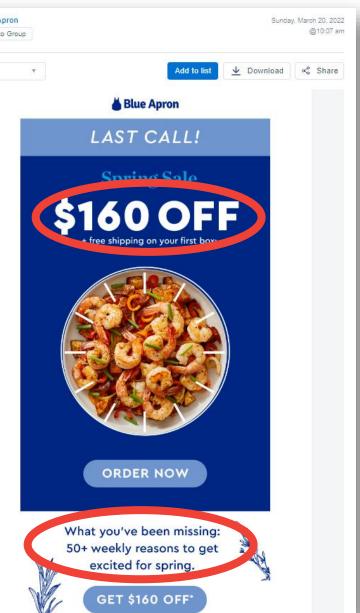
Read Now

ADWEEK

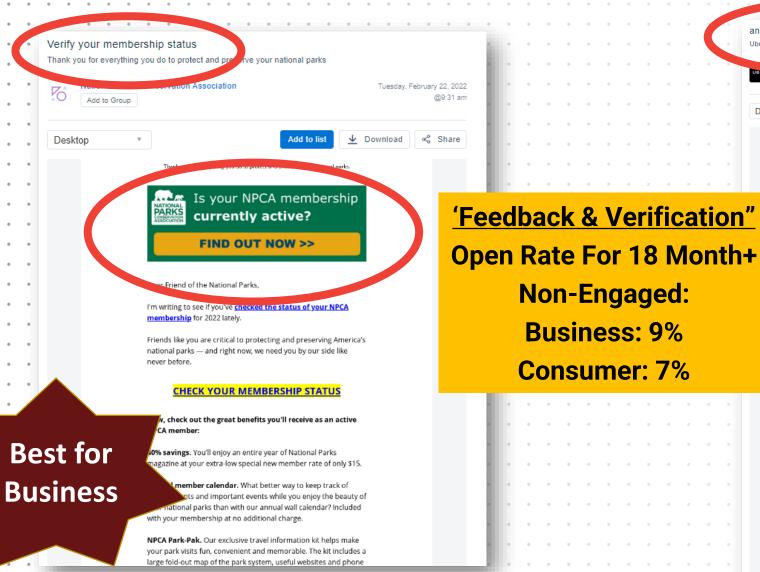
Crazy Incentive

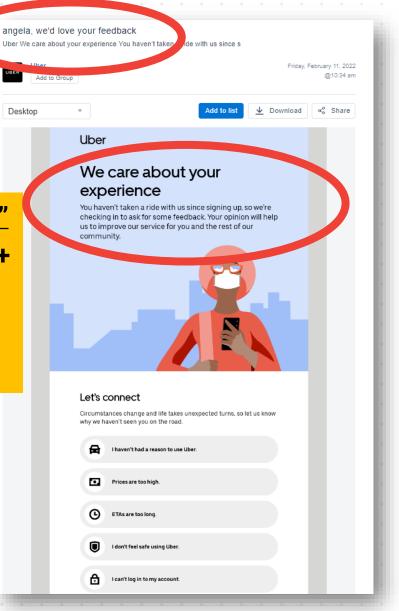


'Crazy Incentive'
Open Rate For 18 Month+
Non-Engaged:
Business: 3%
Consumer: 8%

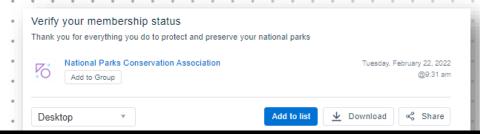


Feedback & Verification



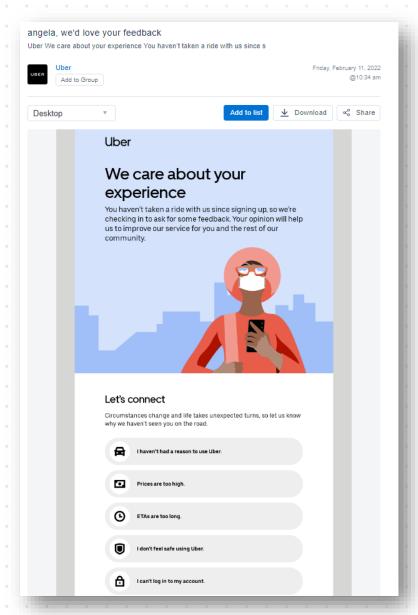


Feedback & Verification



- Are you still with XXXXX?
- Is your team still using XXXXX?
- Is XXXX still your CRM?
- Verify your active status...

national parks - and right now, we need you by our side like never before. CHECK YOUR MEMBERSHIP STATUS v, check out the great benefits you'll receive as an active CA member: **Best for** 0% savings. You'll enjoy an entire year of National Parks gagazine at your extra-low special new member rate of only \$15. **Business** member calendar. What better way to keep track of ots and important events while you enjoy the beauty of ational parks than with our annual wall calendar? Included with your membership at no additional charge. NPCA Park-Pak. Our exclusive travel information kit helps make your park visits fun, convenient and memorable. The kit includes a large fold-out map of the park system, useful websites and phone



MAGNOS

From Magnolia <no-reply@email.magnolia.com> Tuesday, Feb 8th, 2022 at 12:47 pm

Subject: We'd love your feedback

Preview text: n. are! As a valued Magnolia Perks mere! we appreciate you and the way

<u>'Feedback' + 'Incentive'</u> Click-Through Rate For 18 Month+ Non-Engaged: Business: 0.10%

Consumer: 0.90%

Great for Consumer

MAGNOLIA

Hi there!

As a valued Magnolia Perks member, we appreciate you and the way you've invited us into the story of your home.

Being a lifelong learner is one of our core values as a company. We're hoping to learn more about how you are enjoying your benefits and if there are any ways we can improve your experience. So would you consider taking about 3 minutes to answer a few questions?

Your feedback will be blended with answers from other guests so that we can trained understanding of how we can be seried a home you love. We know your time is valuable, so as a thank you for you feedback, you'll receive 20% off your next online purchase.

To start the survey, just click <u>nere</u>. Note. The survey will close once the maximum number of responses are received.

We look forward to hearing from you!

The Magnolia Team

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Desperation

'DESPERATION'

Open Rate For 18 Month+

Non-Engaged:

Business: 6%

Consumer: 7%

Is it time to say goodbye?

Chief Marketer < info@ore | emarketer.com

 \leftarrow Reply \ll Reply All \rightarrow Forward

CHIEFMARKETER



Is it Time to Say Goodbye?

Jay.

It looks like you haven't opened any emails from Chief Marketer in a while

We want to make sure you're still interested in receiving access to all the latest trends and tips, for articles on chiefmarketer.com, to webinars, awards programs and more for modern day marketers

If you'd like to stay subscribed, let us know!

KEEP ME ON THE LIST

Still not feelin' it?

We'll lighten your load by giving you the opportunity to unsubscribe here.

Subject: We really don't want to say goodbye...

Preview text: WoodWick I Yankee Candle I Chesapeake Bay Don't Miss Out! We re-



YANKEE CANDLE



SAPEAKE BAY CANDLE®

Don't Miss Out!

We really enjoy sharing our fragrances with you, and we hope you like hearing from us too.

If you want us to continue sending you news about our fragrances and special offers, please let us know by clicking the box below. That's it — just click and we'll keep you up-to-date with all the latest on our candles and much more.

Keep me in the know

Happiness Guaranteed.

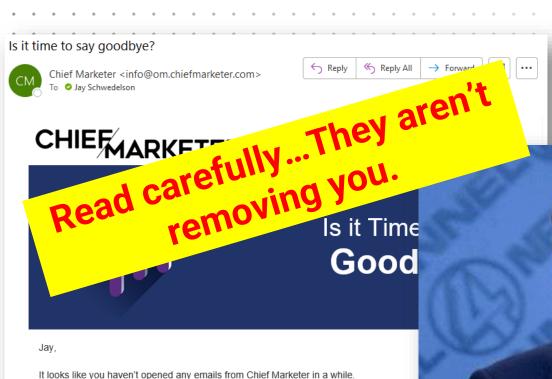
Love it or exchange it - returns are just that simple.







Desperation



We want to make sure you're still interested in receiving access to all the latest trends an articles on chiefmarketer.com, to webinars, awards programs and more for modern day n

KEEP ME ON THE LIST

Still not feelin' it? We'll lighten your load by giving you the opportunity to unsubscribe here

If you'd like to stay subscribed, let us know!

Subject: We really don't want to say goodbye...

Preview text: WoodWick I Yankee Candle I Chesapeake Bay Don't Miss Out! We really enjoy s



WW WoodWick. YANKEE CANDLE CHESAPEAKE BAY CANDLE



Don't Miss Out!

ally enjoy sharing our fragrances with you, and pe you like hearing from us too.

want us to continue sending you news about agrances and special offers, please let us know king the box below. That's it - just click and teep you up-to-date with all the latest on our es and much more.

Keep me in the know

Happiness Guaranteed.

Love it or exchange it - returns are just that simple.







The Very Rare Real Goodbye...

'REAL GOODBYE'

Open Rate For 18 Month+

Non-Engaged:

Business: 5%

Consumer: 9%

This is goodbye. Here's why ...





ighthere are problems with how this message is displayed, click here to view it in a web browser.

HubSpot

Hi Jay,

We love that you're subscribed to HubSpot's Sales Blog, but we noticed you haven't clicked on an email from us in a long time. We totally get it: Our eyes (and subscription habits) are often bigger than our capacity to read everything.

We don't want to add clutter to your inbox, so we're going to stop sending you emails from HubSpot's Sales Blog.

But we are a little worried about how you'll keep up with the latest sales trends, tips, and best practices, since you'll be missing out on awesome articles like:

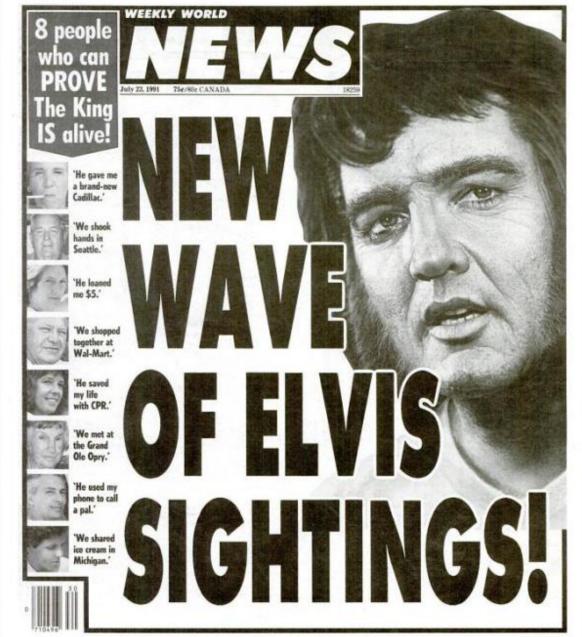
- How to Build a Buyer-First Mindset, According to a LinkedIn Sales

 Manager
- What Sales Leaders Should Prioritize in 2021 According to a Sandler Expert
- 18 Motivational Quotes to Start Your Day

Not to mention, our subscribers also get exclusive access to valuable sales templates you can't get anywhere else.

If that sounds appealing, click here pr the button below to re-subscribe

RE-SUBSCRIBE NOW



Conveniend material





Email marketing

250 email spam trigger words

2 min read

400 spam-trigger keywords that you should ban from your email content in 2022

Spam filters are using keyword detection to spot junk emails and make sure your inhovestave clean. This is why you should chaose carefully the ent your emails going to straight to spam. s your complete list of email spam trigger words for 2022

> By Sidney O'Connell 27 Mar 2022 - 2 mins

er Experience Email marketing ecommerce Listicles





in

trigger wolds int your eman's going to straight to spam. s your complete list of email spam trigger

By Sidney O'Connell

27 Mar 2022 - 2 mins

er Experience Email marketing ecommerce Listicles

Spam filters are using keyword detection to spot junk emails and make

you should ban from your email

content in 2022

sure your inhovestave clean. This is why you should chaose carefully the

'Email Experts' are THE WORST!

- Free' in the Subject Line: BtoB UP 24% BtoC UP 31%
- [Bracket] in Subject Line: BtoB UP 18% BtoC UP 14%
- !Exclamation Point in Subject Line: BtoB UP 12% BtoC UP 11%
- Numbers In Your Subject Line: BtoB UP 21% BtoC UP 25%
- Emoji's In Subject Line: BtoB UP 21% BtoC UP 27%
- **Capitalization in Subject Line: BtoB UP 17% BtoC UP 19%**





Unsubscribes are NOT bad



Unsubscribes are NOT bad





Unsubscribe from Cat Facts?



You haven't opened any emails from this sender in the last month.

UNSUBSCRIBE NO THANKS



Spam complaints hurt your deliverability. Unsubscribes don't.

SOURCE: HubSpot:

As much as 25 percent of your email list attrition may simply be due to such natural causes as employee turnover or life stages.



UNSUBSCRIBES are a sign you are FINALLY getting Attention!

Subject Line Testing and Impact...

Free vs Complimentary

	Open Rate Increase	Unsubscribe Rate Increase
Business	24%	5%
Consumer	31%	3%

Emojis vs No Emojis

	Open Rate Increase	Unsubscribe Rate Increase
Business	21%	6%
Consumer	27%	2%

5% Increase means you go from 1% to 1.05% WHO CARES!!!!!

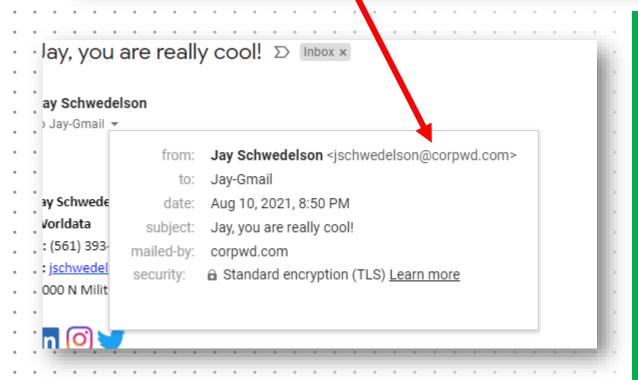
Your 'From Address' MATTERS!!!!





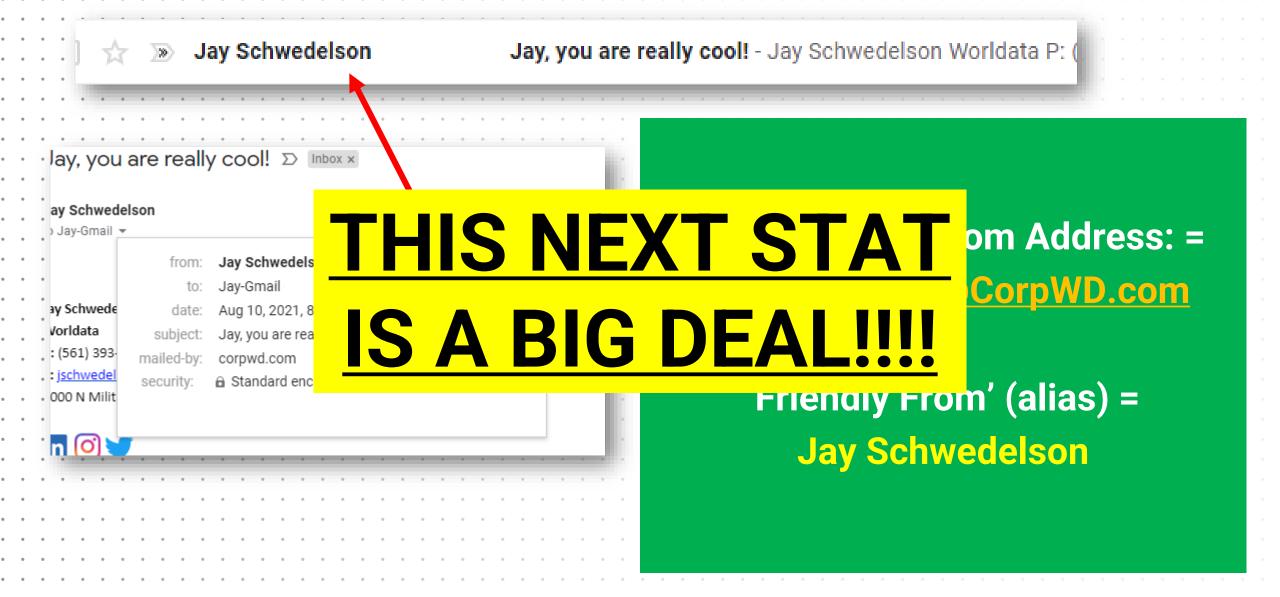
Jay Schwedelson

Jay, you are really cool! - Jay Schwedelson Worldata P: (



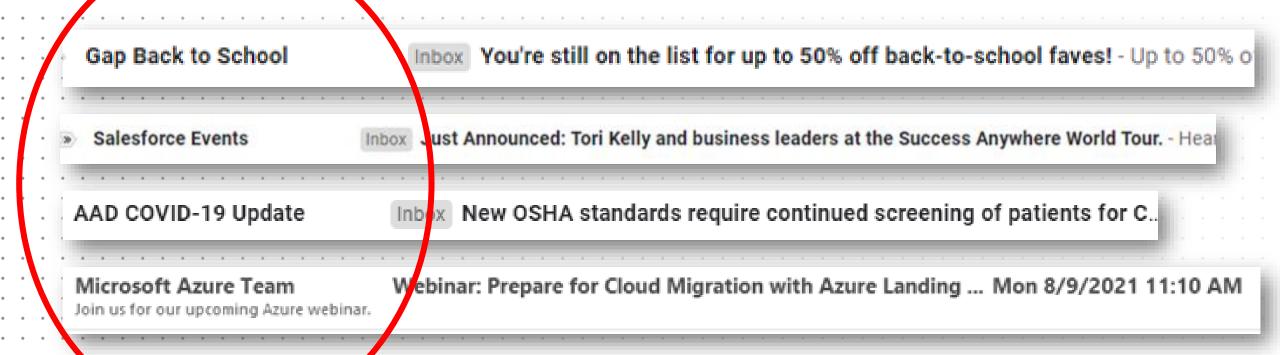
Email Delivery From Address: = <u>Jschwedelson@CorpWD.com</u>

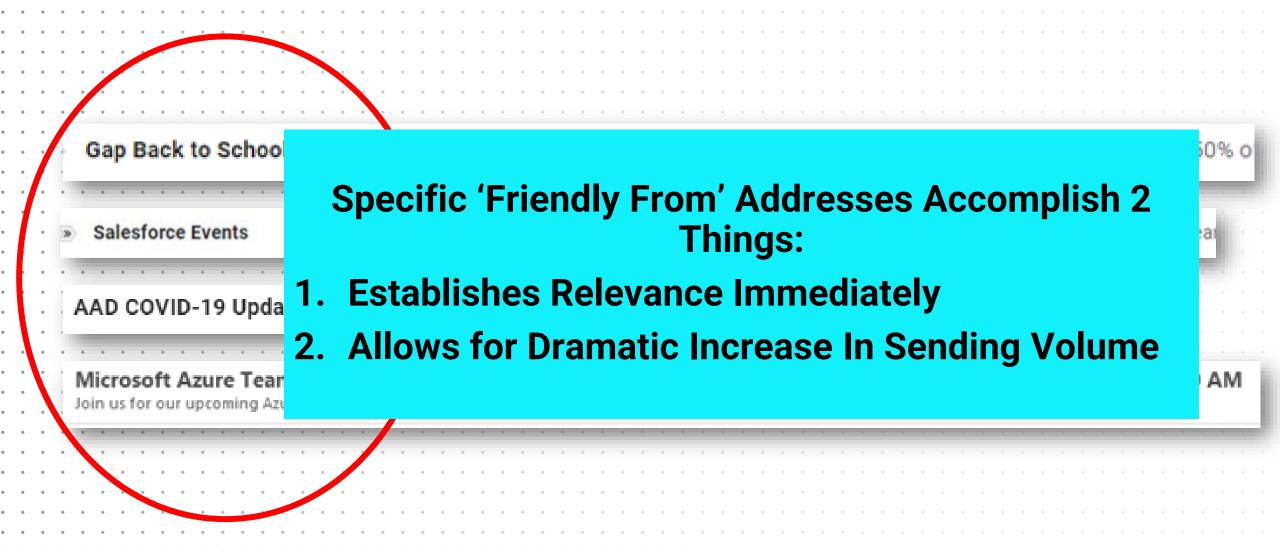
> 'Friendly From' (alias) = Jay Schwedelson



'Friendly From' Addresses That Match Topic of Subject Line Offer Have Increased Open Rate:

BtoB = **UP** 34% **BtoC** = **UP** 37%





Example: Salesforce

	Salesforce Marketin.	Inbox What 8,200 marketers have to say about their careers' future	- In this webinar, learn ti
30	Salesforce Marketin.	Inbox The Top 5 Real-Time Personalization Trends in 2021 - Actiona	able Tips for Your Real-T
30	Salesforce Datorama	In Dox Sun Communities Builds Upon Marketing's Impact with Dators	ama - Explore how Sales
30	Salesforce Pardot	Inbox /// 5 marketing tips for growing businesses to drive innovation	on & growth - Top 5 way
>	Salesforce Events	Inbox Just Announced: Tori Kelly and business leaders at the Succe	ess Anywhere World Tou
>	Salesforce Sales Cl.	Inbox Get ready to launch, grow and scale with the world's #1 CRM	Join this webinar to lea
3	Salesforce Events	Registration NOW OPEN for the Success Anywhere World Tou	ir on June 17 - Learn ho
30)	Salesforce Connecti.	Connections is here. Make sure you are too — register now - S	Secure your spot for insi
30	Salesforce Connecti.	Inbox Just one week left to register for Connections - Make sure you	u're registered for Conne
À	Salesforce Platform	Inbox Learn How to Unify Your Business's Data With the Power of In	tegrations - Are you hav

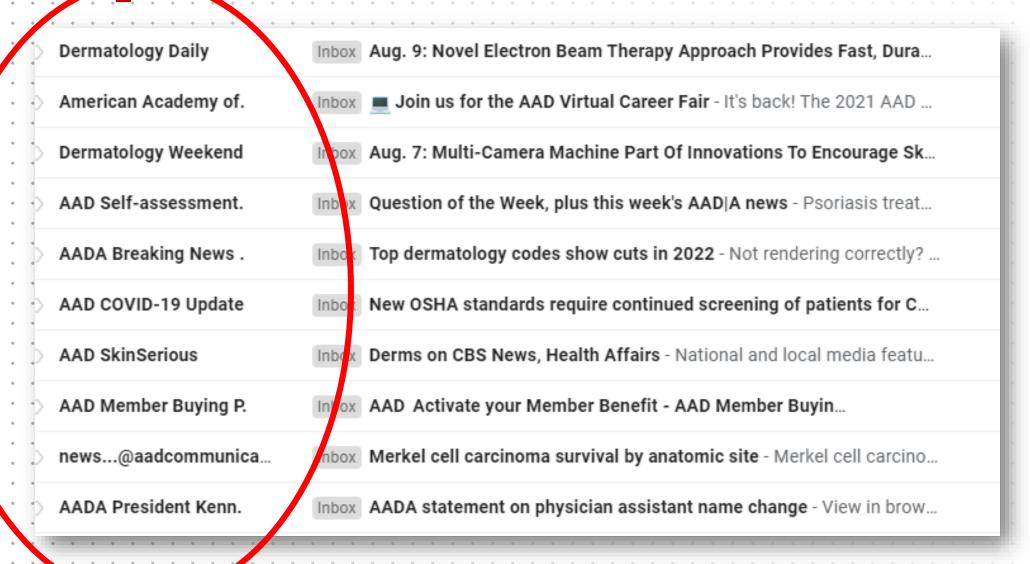
Example: Wayfair

· >>	Wayfair FINAL HOU.	Inbox This happens ONCE a year. (And ends TONIGHT.) - Our Save Big,	Aug 9
> >	Wayfair ANNUAL SA.	Inbox There's still time to get up to 80% OFF \rightarrow - Final call for THOUSA	Aug 9
\(\frac{1}{2}\)	Wayfair UP TO 80%.	Inpox // Up to 80% OFF // Under 72 HOURS to SAVE // - Our annual sale	Aug 7
> >	Wayfair 72 Hours .	- Up to 80% OFF. 72 hours. Save big and give back → - 🤎 💜 💜 💜 ݽ	Aug 7
\(\frac{1}{2}\)	Wayfair	Inbox Up to 80% OFF + supporting a great cause = 🤎 - You'll save up to	Aug 5
\(\frac{1}{2}\)	Wayfair SHOP NOW	Inb x It's here! Shop our annual sale that *gives back* - Save up to 80%	Aug 5
\(\frac{1}{2}\)	Wayfair Shop Now	Intox (A once-a-year event!) Save big and give back \rightarrow - Our Save Big,	Aug 2
\(\)	Wayfair SAVE BIG .	box Save Big, Give Back W Up to 80% OFF - Save up to 80% during ou	Aug 2
\(\sigma\)	WAYFAIR	Inbox Wayfair + Community Solutions + you = 💜 - Our annual sale that	Aug 2

Example: Walmart

		Walmart	Inbox Get ready for school—for less 🙌 📚 📏 - Save big on su
. 2	>>	Walmart Fashion	Inbox TikTok stars style their fave looks - Plus, must-haves fr
	>>	Walmart Home	Inbox Check out these Gap Home faves (2) - From bedding st
. 2	>>	Walmart Deals for D.	Inbox 🎉 NEW DAILY DEALS 🎉 - Don't wait—save big on top f
. 2	>>	Walmart Clearance	Inbox CLEARANCE—don't miss it 💈 - Score fab seasonal find
. 2	>>	Walmart+	Inbox NEW benefit: W+ free shipping, no order minimum - Free
. 2	>>	Walmart Photo	Inbox Welcome to Walmart Photo! - My Project My Photos My
. 2	>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>	Walmart Surveys	Inbox Walmart is interested in your feedback! - Walmart.com

Example: American Academy of Dermatology



App Store	Inbox Enjoy your downtime with a new game - You're never too old for gam	Apr 24
Apple News	Inbox They Thought They'd Found \$500 Million in Gold. Then the FBI Swoo	Apr 24
Apple Music	Inbox Here's more music for your personal library Hear the best new relea	Apr 24
Apple TV	Inbox Weekend Watch: Magic Johnson's docuseries is now on Apple TV+ P.	Apr 24

Sending 3 Emails Per Week from 3 'Friendly From' Addresses VS.

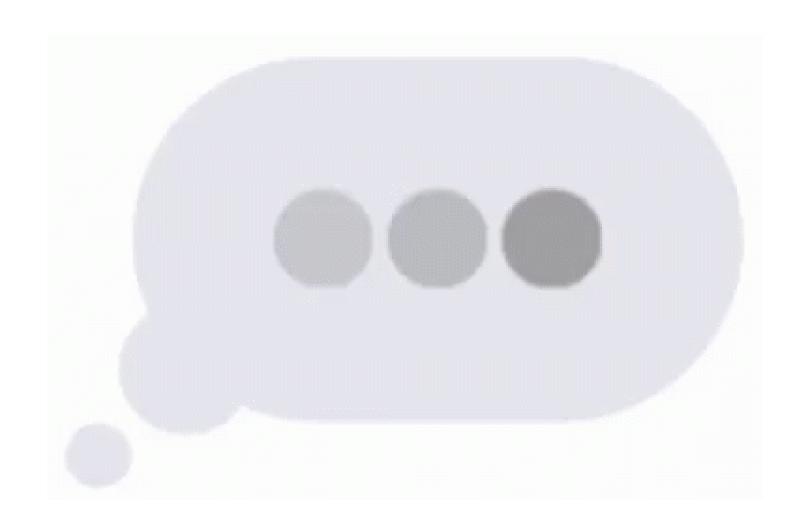
3 Emails Per Week from 1 'Friendly From' Address

Using 3 'Friendly From' Addresses:

BtoB Open Rate Increase: 41%

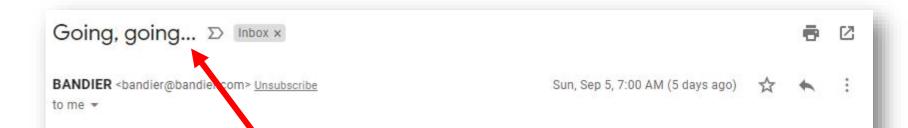
BtoC Open Rate Increase: 34%

Why Do People Open Emails?

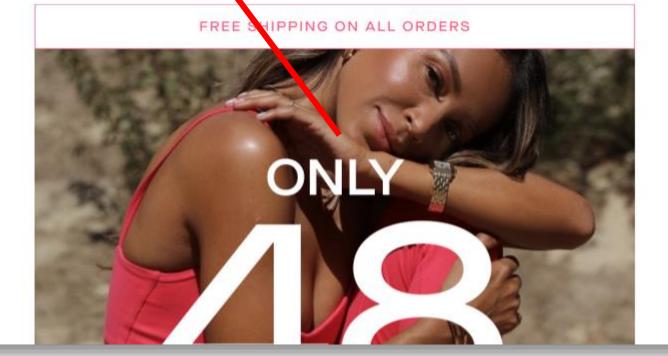


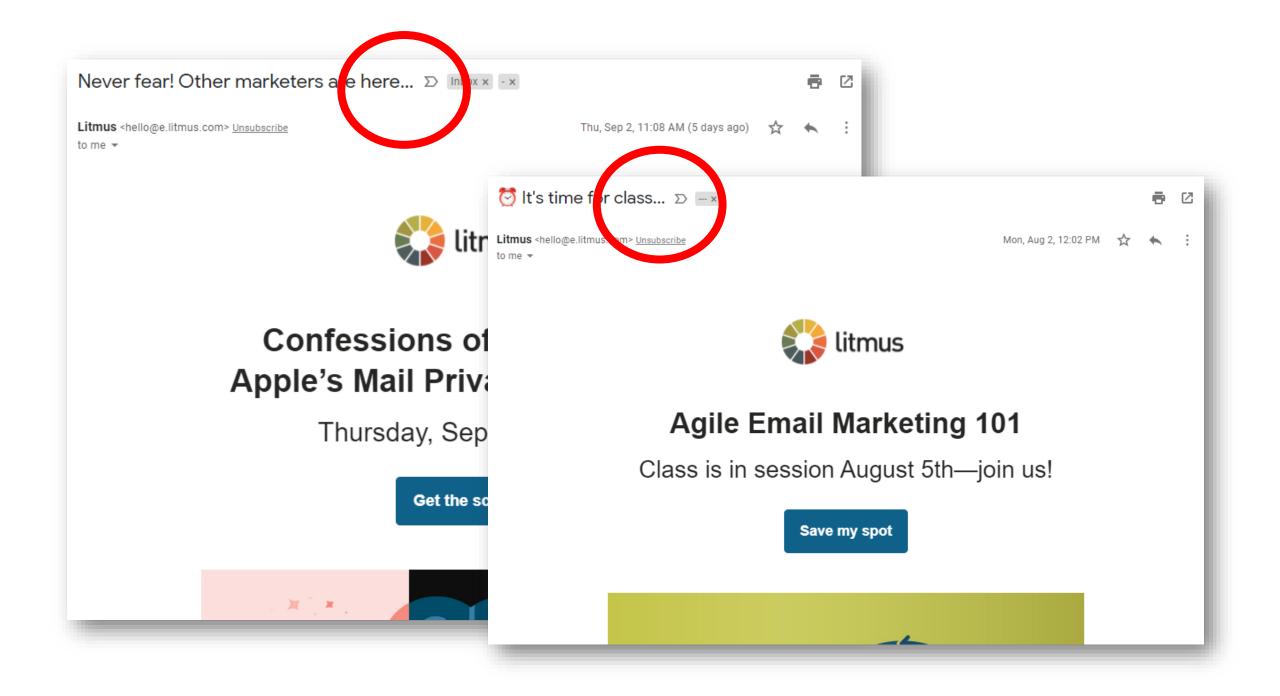
- The Keynote Speaker Is...
- Have you seen...
 For HR Pro's Only...
- The 2022 Industry Trends...
- The Sale Starts In...
- The Winner is...

» Amazon.com	Inbox ./ "Grandma's Chocolate Chip" and more - We have some recommend	Jul 21
» Amazon.com	Inbox ./ Glico Pocky, Chocolate Cream We have a recommendation for you	Jul 19
» Amazon.com	Inbox ./ M&M'S Milk Chocolate Candy We have a recommendation for you	Jul 15
» Amazon.com	Inbox ./ 4 Pack Rainbow Fidget Toy Pack We have a recommendation for y	Jul 14



BANDIER





I have a big question for you ...

SHRM BWBW Logo.jpg September 12, 2021 | Las Vegas & Live Online Register

Tuesday, July 13, 2021 @9:13 am



September 9-12, 2021 | Las Vegas & Live Online Register | Convince Your Boss



... = SUSPENSE:

'...' At End of Subject Lines:

BtoB: 31% Higher Average Open Rate

BtoC: 28% Higher Average Open Rate

iona

ever, flexibility is key, especially when it comes to the workplace.

I you want to participate in SHRM Annual Conference & Expo 2021

ember 9-12, in person or live online, there is an option that fits your
out the differences and similarities between the two options.





ass is best for:

The live-online pass is best for:

 Those itching to travel again and to reunite with the HR community in

. Anyone who can't or prefers not to

Quick TIP

TIPS is Surging!

Last 3 Months:
'Tips' in Subject Line
Increases Open Rate:
Business - 21%
Consumer - 19%

Marketing Insider G.	Inbox 7 Content Writing Tips Every Writer Needs to Know - View this email in your browser 7 Content Writing Tips	8:01 AM
Evernote	Inbox 5 tips for digital decluttering - Keep your workspace clear and focused with Evernote	Apr 25
Flipboard Foodies	Inbox Small cooking tips that make a big difference - Plus, how you prep your garlic affects its taste. Small Coo	Apr 21
AWeber Team	Inbox The #1 tip to get emails out faster - It's not what you think it is. Have the courage to hit send on your emails	Apr 21
eMarketer Editors	[Inbox [Analyst Report] US Programmatic Video Trends and Tips - How marketers are successfully using video ad	Apr 20
Trueldentity	Inbox Car Insurance tip for Jay - An offer for Trueldentity customers An offer for Trueldentity customers View in	Apr 19
Shutterfly Ideas .	Inbox Special delivery: HOT party tips for the grad + an EXCLUSIVE OFFER for you! - Just for you: 50% off everyth	Apr 19
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